

We are now accepting A Gift Card FOR Cardiff.

The cards look like this:



How do I accept the Gift Card?

The cards are pre-loaded MasterCard and you can process the sale like you would for any other card payment.

The cards don't have Chip and PIN and need to be put through the magnetic swipe on the card machine or entered manually.

If you have a card machine with a swipe facility, swipe the customer's gift card through the machine and the sales value will be deducted from the card balance.

For card machines without a swipe facility, input the long card number, expiry and CVV (located on the back of the card) into the terminal to complete the sale.

If it asks for a signature, please select 'Yes' otherwise the transaction will decline.

What do I do if the card won't swipe?

The customer will need to make sure there's enough money on the card. Customers can check the balance on their card by visiting scanning the QR codes on the back.

The card will only be accepted if there is enough money on it to process the whole transaction.

If the card does not have enough available funds for the transaction you will need to split the transaction between the gift card and an alternative payment method.

Who can I contact to help with questions?

Please call the FOR Cardiff office on 02920 314770 or email info@forcardiff.com if you are having problems or would like any further information.